



OpenPages Workflow Validation Messages

OpenPages Workflow enables complex Validations of data to be performed prior to the transition to a new Workflow Stage.



For example, one or more Loss Event fields may be validated to be Mandatory before the Event can transition to the Open Stage.

Since OpenPages 8.2 these validations can be complex checks. For example, an Event can be Validated to be associated to a Risk prior to Event Closure but only when the Events Gross Loss Amount is greater than £100,000 GBP.

For OpenPages 8.0 and 8.1, Workflow Validation checks are limited in capability due to the lack of complex conditions - somewhat limiting their usefulness in checking data integrity.

Whichever version of OpenPages though, the error message a user sees when the validation fails is determined by the OpenPages system, and these messages can be unclear.

What is needed is a way to configure a specific text message explaining the Validation error condition.

 **UWGOCF059NHE - OP-08594** 

OP-08594: The action could not be completed: The advanced logic expression "(1 and not(2)) or 3" is not satisfied. Please use user guidance to understand the logic. [UWGOCFXPDW7K]

OP-08562: The action could not be completed: [Action Type] should be in "Preventative". [UWGOCFXPTX8P]

12-Mar-2021 14:21:45

An error message displayed in an example workflow that prevents the cancellation of an Action Item in certain conditions.

It is doubtful your users would understand what the problem was.

Custom Validation Messages

Crystal Computing can supply a custom workflow action that provides the capability to implement complex data validation rules AND present the user with specific error message when the validation fails.

Configuring this custom Validation action is very similar to configuring a normal Validation action in the Workflow system. The main difference is the ability to specify a custom error message to be displayed when the validation fails.

UWGOKC9I2TC5 - OP-08537
Error performing operation.

Validation Error:

Closure Comments must be completed when you are Cancelling an Action Item of Type Corrective.

2021-03-12 14:27:55.459

The error message shown for the same Validation as above when configured using Crystal Computing custom Validation Messages module.

You users should have no trouble understanding what the problem is and how to fix it.

About Crystal Computing

Founded in 2011, Crystal Computing is an IBM Business Partner specialising in the IBM OpenPages platform.

All of our consultants have many years of multi-project, multi-client OpenPages implementation experience covering all aspects of the platform including configuration and customisation.

Our goal is to be partner of choice to help plan, build and implement your OpenPages solution.

For more information please email your enquiry to Crystal Computing at info@ccsl.uk.com, visit the website www.ccsl.uk.com or call Ian Sankey on 07782 379773.